

Health & Safety

For the safety of our visitors, the Redricks team are adjusting the way we operate which is outlined below. Please read the below information thoroughly before your visit as there are important points you will need to know as part of your booking.

IF YOU ARE GLAMPING OR CAMPING PLEASE READ OUR FAQ'S & TERMS & CONDITIONS BEFORE BOOKING AND VISITING REDRICKS.

COVID 19

Please do not visit the farm if you or anyone in your family has symptoms of Covid-19 or is otherwise unwell.

Social distancing must be practised at all times by staying at least 2m away from anyone who is not a member of your household.

Wash or sanitise your hands on arrival and when leaving Redricks

Hand washing facilities are available for you during your visit at Redricks.

Only use the designated toilets for visitors (not those for staff). We will be frequently cleaning and disinfecting the toilet, as well as objects and surfaces in the toilet that are touched regularly. Anti-bacterial spray and paper towels will be provided in all toilets and wash areas for your use. Alcohol hand sanitiser is available to purchase in the shop. Avoid touching all surfaces and supervise your children to ensure they don't touch any surfaces.

YOUR CONFIRMATION - Once you have booked, please bring a copy of your confirmation (show on phone or printed copy) and bring it with you on the day to gain access.

CHECK IN - One family or group member only can

Check in at the hut. A one-way system has been carefully laid out to help with social distancing, please follow this at all times.

On check-in you will receive: wrist bands to be worn at all times, Site Map and Activity Sheets. Additional activities can be downloaded and printed at home if preferred.

Please note that the cafe will only be taking card only transactions.

BE SAFE - Beware of electric fences, barbed wire, cattle grids and other hazards — this is a real working farm. Please clean up after your dog, and please don't throw poo bags in our hedges.

CHILDREN & TEENAGERS - must be supervised at ALL TIMES. Lakes are dangerous places - barbed wire, ponds, ditches, electric fences, camp fires & more. Please take extreme care and accompany your children at all times.

PROPERTY - Redricks accepts no responsibility for any property or person damaged or injured while on site. Visitors entering will leave their belongings at their own risk.

DRIVING - When driving through Redricks it is important that you keep to the speed limit (5mph).

STAY ON THE FOOTPATH - Please keep to the footpaths and follow the signs round the lake or one of the walks shown on the map. Never walk through fields containing crops or cause damage to crops, this is someone's livelihood.

HAZARDS - Please beware of electric and barbwire fences. As well as other trip hazards such as uneven surfaces and stumps. Avoid any stinging nettles and brambles and beware of cattle grids and any other hazardous items that may be around the lake.

SOCIAL DISTANCING & FIRE SAFETY - Tents in the camping field must be placed a minimum of 6m apart from each other and from cabins.

FACILITIES - Toilet and Shower Facilities at the glamping areas - Sinks with cold water and field showers are located very close to the cabins, and tent areas. showers, toilets are located around the site. Torches are recommended at night, as there is no lighting in the facilities and none around the Lake.

All facilities will be cleaned regularly by our staff. Please ensure you bring with you the below and wipe the facilities prior and post use:

Hand Sanitiser

Toilet Roll

Antibacterial Spray

Hand Soap

NO SMOKING - in or around the cabins or tents. Never use candles or cook in or near a tent or cabin.

CAMPFIRES - Open camp fires are allowed when camping; however, we do ask that if you choose to have a fire, please have a means by which you can put it out in an emergency, such as water, sand or a fire extinguisher. The fire must be in an open space at least 10 metres from any bushes, trees or hedgerow. There is a charge for having a campfire which must be paid on booking.

Fire Wood is sold in our store! Please do not forage for wood. We manage all the trees here sustainably for fuel so you would be disrupting this plan.

Do not burn the hay bales or any straw on the field as this is hazardous to people sitting around the fire. The straw bales have other uses on the farm so must remain intact.

Parents and guardians are responsible for their own children at all times. Please take extreme care around a bonfire or campfire.

Never leave the campfire unattended.

BBQ'S - BBQs in enclosed spaces are deadly. Never use candles, smoke or cook in your tent. Use torches instead. Cook and smoke a safe distance from the tent. Be Carbon Monoxide aware!

Never leave your BBQ unattended.

ALWAYS use the metal safety guard. **Once lit NEVER leave unattended.**

DON'T leave flammable substances near or on the wood burner or metal safety guard.

Burn ONLY seasoned wood - This is wood that has been dried out over at least one season. Green wood burns badly and creates creosote which is harmful to yourself and the environment.

Make sure the fire gets enough air – use the air inlet – to achieve complete combustion and less smoke!

Leave a window open when fire is lit.

FIRE SAFETY - Ensure tents are kept at least six metres apart and 6m away from the tents.

Keep a torch handy for emergencies, do not use a candle. Keep matches and lighters out of the reach of children.

Keep flammable liquids and gas cylinders away from tents

Do not cook inside your tent

If your clothing catches fire, **STOP, DROP AND ROLL.**

Do not smoke inside tents, loos or showers or near straw or hay bales. Also put out cigarettes thoroughly.

Fire extinguishers and fire blankets are provided for all the cabins and bell tents.

In the event of a major fire: Get everyone out straight away, as fires in tents spread very quickly.

Call the fire and rescue service (**give postcode SG2 7AH**). Call the farm number. Keep away from the fire and move to a safe area. The above is only a guide to fire safety and you should take your own precautions and use common sense. Church Farm cannot be held responsible for any advice given.

EMERGENCY CONTACT NUMBERS:

Daytime Enquires: +44 (0) 7388 125 985

Redricks Lake Farm: +44 7815 294712

Farm Out of Hours:

Emergencies only contact number:

Emergency Services: 999

A&E Princess Alexandra Hospital: 01279 444455 – Post code CM20 1QX

In the case of an accident, please let a member of staff know as soon as possible

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